

Spa Health Check :

£225
Inc VAT



Skilled Professionals



Our team consists of highly experienced technicians, proficient in addressing plumbing and electrical issues across various spa brands. They provide services throughout the UK and Ireland.

Canadian Spa advises an annual comprehensive service to maintain the cleanliness of your spa's piping system and to promptly detect any leaks, preventing significant damage.

Regular servicing guarantees that all spa components are functioning optimally, ensuring the highest level of performance for your spa experience.

Call Out / Labour £175

Cost of visit and first hour on site.
Hot Tub: KL-10004 / Swim Spa: KL-10004

Silver Package £260 / £350

Flush pipes, drain down and refill.
Hot Tub: KL-10015 / Swim Spa: KL-10025

Gold Package £350 / £450

Health check and Silver Service in one.
Hot Tub: KL-10014 / Swim Spa: KL-10024

Winter Package £250 / £350

Drain down, disconnect plumbing, empty
Hot Tub: KL-10012 / Swim Spa: KL-10026

Spring Package £300 / £400

Reconnect plumbing, clean and start to refill.
Hot Tub: KL-10008 / Swim Spa: KL-10027

Additional Hourly / Labour £125

Additional per hour on site.
Hot Tub: KL-10002

Additional Maintenance Options

Besides our standard service, we provide enhanced Silver and Gold 'Maintenance Packages' for a thorough revitalisation of your spa. We also offer specialised 'Winterising' and 'Spring Service Packages' as detailed below.

For further details, please reach out to our Service desk at 01293 812041.

Maintenance Packages:	Silver	Gold	Winter	Spring
• Pipe clean	•	•	•	
• Spa Shock & Anti Scale flush	•	•	•	
• Filters removed and cleaned		•		
• Electrical consumption test		•		
• Plumbing leak check		•	•	
• Jet clean	•	•	•	•
• Spa water emptied, spa cleaned, hosed down & vacuumed	•	•	•	
• Cabinet washed/wiped down			•	
• Components drained			•	
• Surface clean	•	•		•
• Spa refilled with water	•	•		•
• Plumbing bled of air locks	•	•		•
• Water chemistry checked		•	•	
• Cover cleaned (Cover cap extra)		•	•	•

NOTE TO CUSTOMER:

Please be aware it is the customers responsibility to ensure all sides of the spa are accessible for the technician to perform their job.

The technician is not allowed to remove decking or objects that are restricting their access. If the spa has a gazebo fitted or the spa is sunk into the ground, the technician will only be allowed to perform part of their duty.



Spa Flush is an environmentally friendly gel formula that removes the build-up of bio-fouling inorganics, oils, lotions, cosmetics, exfoliated skin and other contaminants from the plumbing, jets, and shell of your spa.

Spa Flush Sachet 15ml KA-10164

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CALL: A technician will contact you to ascertain the make and model of your spa, along with its accessibility. This will help in identifying any malfunctioning parts before the scheduled service visit.



CHECK: The spa will be thoroughly inspected to identify any faults, such as leaks, tripping electrics, and other potential issues.



FIND: After identifying the fault(s), the customer will receive a thorough explanation of the procedure needed to fix the issue.



QUOTE: Following the service, we will prepare a detailed quote outlining the costs of any parts required for repairs.



REPAIR: Faulty part(s) identified during the service will be removed and replaced accordingly.



TEST: Upon restarting the spa, our technician will conduct checks for the following: any leaks, proper heating of the spa, pumps operating without air locks, jets being open and clear, filters being cleaned or replaced, and replenishment of chemicals if necessary.



RECAP: Customer will be shown the removed faulty part(s) and the spa running / heating.

Hot Tub Health Check Up

Hot Tub KL-10020
£225

Swim Spa Health Check Up

Swim Spa: KL-10057
£375

How to book :

1. Call our service hotline 01293 824094 ext 1
2. Go on-line to our service portal support.canadianspacompany.com and submit a ticket or on our website
3. The Canadian Spa Company will call you to arrange a convenient time to carry out your Service.
4. Please ensure your spa is full of water before our technician arrives for Service.

* NOTE: It is important to note that any defective parts needed during the service are not covered in this price.

The service is limited to a duration of 1 hour..



Spa delivery from Canadian Spa

Spa delivery packages*

Canadian Spa Company has a history of over 40 years in delivering and transporting hot tubs throughout the UK and Europe. Explore our range of delivery options listed below.



Kerbside Delivery

This service includes transporting the product from our store or warehouse directly to the customer's kerbside..

Specialist delivery

If you have specific delivery needs, such as crane hire, please contact us directly for assistance.



Placement & Garden Delivery

We provide a complete service that includes collecting the spa from our store or warehouse, delivering it to the customer, and then fully installing and commissioning the spa. It is crucial for the customer to ensure that there is adequate access for this process..

Patio Spa Extended Warranty

2 year Patio Spa: KL-10054
£500

Hot Tub Extended Warranty

2 year Hot Tub KL-10009
£850

Swim Spa Extended Warranty

2 year Swim Spa: KL-10023
£1200

To Enquire about spa delivery prices and for more information, please don't hesitate to contact us at:



01293 824094



Hot Tub Components



At Canadian Spa Company, we specialise in servicing and repairing a wide range of hot tubs and swim spas, encompassing all makes and models. We have the capability to retrofit most spas with our in-stock electrical and plumbing parts, eliminating the need for lengthy waits for ordered parts.

Spa Restoration

Canadian Spa Company can restore your spa back to showroom condition.



£299
Inc VAT

UV Bulb Replacement

Regularly yearly changing the UV bulb is a key part of maintaining the efficiency and safety of your system



UV 15W Lamp kit: Sleeve, Lamp, 'O' Ring, Gloves **KK-11216**



UV 15W lamp kit with sleeve **KK-11202**

Heat Pumps

Heat pumps for spas are an efficient and effective



For Service Support please contact us anytime:
support.canadianspacompany.com



Canadian Spa Company

Canada House, Salbrook Road, Salfords,
Redhill, Surrey, RH1 5GL

T: 01293 824094,

E: service@canadianspacompany.com



Canadian Spa Company meets ISO 9001 Standards. When you purchase a hot tub from Canadian Spa Company, the ISO 9001 certification assures world class excellence in manufacturing and customer service.



Spa services from Canadian Spa

£175

Inc VAT

Take advantage of our Nationwide Service

- Spa Servicing
- Hot tub repairs
- Spare parts
- Heat pumps
- Chemicals
- Maintenance Services
- Experienced Technicians
- Spa Delivery Packages



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